

Rosedean House Surgery Patient Newsletter



Welcome to the Rosedean House Surgery Patient newsletter!

Message from Dr Penny Atkinson

We have some important news to share with you about the future of Rosedean House Surgery. From 1st February 2025, our surgery will become part of OneMedicare, a family run independent healthcare provider. This will provide the surgery with additional specialist support and resources and a secure long term future. We understand that changes can sometimes feel uncertain, so we want to ensure you are fully informed about what this means for you.



OneMedicare

Rosedean House Surgery will become part of the OneMedicare family. OneMedicare is a respected Independent NHS Primary Care Provider with over 20 years of experience. They focus on accessible, patient-centred healthcare, and we're confident that joining forces will bring positive change to Rosedean House Surgery, Liskeard and the community it serves. The surgery will join the OneMedicare South West Network which will provide the surgery with an increased level of support.

Why it's happening?



- Secure future for the surgery
- Redevelopment of the current building is going ahead including an expansion of the existing surgery space. **There will be a public information session in Spring.** Link below for more info: <https://www.onemedicalproperty.co.uk/microsites/rosedean/>
- Improvements to phone system and other digital systems
- Improved accessibility to our healthcare services
- Expanded digital access

What does this mean for you?

- Patient care will remain the same
- Dispensary will remain the same
- The way you currently access appointments will remain the same
- Surgery phone number and other contact details will remain the same
- Clinical staff will remain the same
- A robust plan in place to improve your local surgery building and systems

As you know we are experiencing high demand on the phones at the moment. We know you will have questions and queries. Please send these to the below inbox and they will be answered within 2 working days :

rosedean@onemedicalgroup.co.uk

08/01/2025