

ROSEDEAN HOUSE SURGERY PATIENT PARTICIPATION GROUP

MINUTES OF MEETING HELD ON 1st December 2021 at the Eliot Hotel, Liskeard

Present: 10 Members, Dr Rosie Kemp, GP Trainee, Liz Delbridge, Practice Manager and Toni Graves, Deputy Practice Manager.

Apologies: 7 members

Due to the current Pandemic this meeting was held in the large function room at the Eliot Hotel to allow for social distancing.

Liz began by welcoming everyone to the meeting, particularly two new members to the group JW and JS. Names of those that could not attend were taken.

Dr Rosie Kemp, GP ST3 Trainee

Liz introduced Dr Rosie Kemp, our current ST3 (specialist doctor in training) who is in her final year of GP training. Dr Kemp joined us in August 2021 and will be with the Practice for 12 months. Dr Kemp was invited to explain her training and how she works within the Practice.

Dr Kemp began by explaining her training programme. She has completed two years of Foundation training in Obstetrics and Geriatrics and is in her final year of three years GP training with the Vocational training scheme – this is where you learn on the job. Her first year was hospital based with the final two years based in General Practice. Her first year in General Practice she was working in a GP Surgery in Plymouth so is in her final year of training before qualifying as a GP with Rosedean.

Dr Kemp originates from a rural background having grown up on a smallholding so enjoys a rural GP setting and getting to know how Rosedean Surgery cares for its patients and staff. Dr Kemp can do most things that a fully qualified GP can do – home visits and face to face clinics of her own. She can request investigations and discuss results with patients. She has a designated trainer in the Practice, Dr Thornton, who is always available for support and guidance. Twice a month Dr Kemp attends the Vocational Training Scheme in Plymouth and is currently working towards a written exam, and, with patient consent, she is recording telephone consultations and video consultations as part of her exam. She has settled in extremely well and we are very much enjoying having her in the Practice.

We also have another ST3 doctor called Dr Berezniak who is currently working towards her final exams so she and Dr Kemp can swap notes together! Dr Berezniak is also a very welcome addition to the Practice team and is only with us for a few months. I am sure you would want to wish them both every success in their forthcoming exams.

As a training Practice we currently have a Foundation Year 2 Doctor called Dr Allen with us until April, and Year 5 Medical students who are on a six-week rotation.

Liz invited questions and Dr Kemp was asked whether she had encountered any issues with seeing older patients who might be a little hesitant seeing a trainee GP. Dr Kemp confirmed that she had not encountered any problems. It was mentioned that many patients do like longevity of GPs as they prefer to see the same GP if possible. However, with the unfortunate shortage of GPs it is not always possible as many Practices must employ locum GPs to provide clinical capacity. Liz confirmed that all trainees, as part of their training, do have consultations audited.

PATIENT NEWSLETTER

We discussed what members felt would be useful to be included in a patient newsletter:-

- Patient feedback on positive experience with patient services
- More Information about the NHS App
- History corner – background to Rosedean ?why was it called Rosedean etc
- How patients could support the Practice further

GREENER PRIMARY CARE

We all need to look at our carbon footprint and Primary Care is no exception. There is a Primary Care Sustainability Action Group who have produced a Newsletter. It was agreed that this would be shared with PPG Members, please see attached, and we would discuss at our next meeting how Rosedean Surgery can make practical steps to improve its carbon footprint with patient support – recycling blister packs for example.

COVID AND FLU VACCINATION UPDATE

Toni reported that the co-administration clinics of Flu and Covid vaccinations have worked extremely well at Millenium House, Pensilva. We have vaccinated £2,600 patients so far and have managed to secure additional flu vaccines from national stock to complete vaccinating our vulnerable groups – we have completed 95% of our eligible patients. We have invited all our clinically vulnerable patients to book their Covid vaccination.

We have almost completed Covid vaccinations for our housebound patients – there has been a delay as we could not get hold of Pfizer vaccines. We identified housebound patients who could get to Pensilva with relative support and wrote letters to them to ask if they could go to Millenium House and many did this to avoid too much delay. Our housebound diabetics have been vaccinated by our Diabetic Nurse who, at the same time, did their diabetic medication reviews and health checks. Dr Thornton has visited all our Care homes and vaccinated all residents.

AOB

- Patient Access – would be useful if there was a messaging option. Practice IT Lead to discuss with Patient Access
- Invite staff member who oversees Patient Access to a future PPG meeting
- Invite Dr Piper (former Senior Partner) to a future meeting to discuss history of Practice with example of old pictures and plans
- Technology and patient systems – future topic at PPG meeting with Techno wizard!

Date of next meeting is Wednesday; 2nd March at 4.00 pm – Lord Eliot Hotel.