

***Rosedean House Surgery Patient Participation Group
Minutes of the meeting held on the 23rd. June 2016***

***Present: David Sheppard (DJS) Mike Davies Tony Reeves Mark
Thompson Judy Davies Denise Doney Pam Jarvis Carol Jay Julia
Lucas Sheila Mullins Jacqui Smith Sheila Wilson***

***Apologies : Nick Hammond Nick Mallard Jocelyn Barnard Edna
Caddick Ruth Colrein Jackie Le Brocq Liz Webb***

DJS introduced Maurice Diaper who gave an inspiring talk on surviving a stroke. Maurice was a prison governor and whilst on holiday in Corsica 16 years ago had a very severe stroke he was taken to hospital and he was unconscious for four days. He was paralysed down one side and was unable to speak. Thanks to good speech therapists he learnt to speak again and he also received very good help from occupational therapists. He now suffers from Aphasia which is a communication disability and means that numbers mean nothing to him and he therefore does not carry money, he finds it difficult to read books as he is unable to remember what he has just read, and watching television is equally difficult as he is unable to remember what he has just seen. The stroke caused him to have an epileptic fit and he is unable to drive and he does not work. The relationships in his life have all undergone a change. He has found it helpful to join an Aphasia group. DJS expressed the gratitude and admiration of the group for the courage Maurice had shown in coming to give his talk.

Minutes from meeting 21st April 2016 :

The minutes were amended as follows : General Practice Forward View : The Government has announced that an additional £2.4 billion pounds not £2.4 million pounds will be put into general practice by 2020/21. The minutes were then agreed as a true record.

Matters Arising :

Oaktree surgery proposed Pharmacy : Sheryll Murray, Boots, Day Lewis and the Local Pharmacy Committee have all objected to the proposal.

The CCG is still in a difficult position financially and Keith Pringle has been appointed as turnaround director. There are still difficulties with on-line services. A new IT administrator has been appointed at Rosedean and improvements are being made and rolled out.

Umbrella Group Update :

Sheila reported that Jacqui Smith had shadowed her at the last meeting and was prepared to help her with Umbrella Group matters. Discharge from Derriford is still an issue particularly with regard to the issue of drugs to take home. Treliske is finding it difficult to recruit staff and is having to use agency staff a great deal. Cornwall has a severe obesity issue. There was concern that there had not been enough consultation about the closure of Millbrook surgery, it is now run by Devon Doctors but is to be taken over by Rame Group. A consultation on the closure of Cawsand surgery has commenced. Healthwatch is still not happy with complaints procedures.

Details of the PPG at Rosedean are mentioned on the newsletter and on the TV screen. Concern was expressed at the future of the NHS and Sheila offered to hand out leaflets at the surgery and Jacqui also offered help. The meeting ran over time so Sheila was unable to mention Andrew Keirl but David's notes will be circulated.

CPFT Community Services Presentation :

Carol Jay reported that she had been asked by the Community Matron to give a talk to the first board meeting of the Cornwall Partnership Foundation Trust (who took over from Peninsula Health on the 1st April) on her experiences with Adult Community Services locally. The meeting was to be held at Liskeard Community Hospital. Unfortunately my husband has experienced severe health issues over the past eighteen months resulting in his use of many community services. There were interesting and informative presentations by the Matron of Liskeard Community Hospital, Liskeard District Nursing Service, Liskeard Community Matron, North & East Cornwall Respiratory Team and North & East Cornwall Cardiac Specialist Team. The help and support that my husband and I have received has helped his recovery and me to cope. The board seemed very interested in all the presentations and asked some very good questions and I also felt that they were very supportive of the hospital and the services it provided.

Medical Manpower :

Dr Lay who was on a six month fixed term contract has been given a permanent contract. Frances has now retired. Dr Gogh is now a GP and is moving to Somerset. Dr Gaff will be leaving in August. Dr Rowlands is also leaving it was only a four month placement but he broke his collar bone whilst at Rosedean. Dr Buczek and Dr James Wright will be joining shortly.

Dr Ben Smalley :

A letter has been received from Ben, who is the son of Dr Thornton and the late Dr Andrew Smalley, to say thank you to everyone who helped him during his training. He graduated from Southampton University on the 20th April.

Dispensary opening time :

As patients are being seen earlier in the morning the dispensary is to open at 8.30 rather than 8.45.

Health & Social Care Information Centre data management :

An issue has arisen that means that patients who expressed a wish not to have their records shared for anything other than their personal care have not had this actioned until very recently.

Social Media :

The surgery is now on Facebook purely to communicate with patients.

Provisional date of next meeting : Thursday 15th September 2016 @ 18.30