

***Rosedean House Surgery Patient Participation Group
Minutes of the meeting held on the 21st April 2016***

***Present : David Sheppard (DJS) Mike Davies Nick Hammond Nick
Mallard Tony Reeves Judy Davies Denise Doney Carol Jay Julia Lucas
Judith Markes Sheila Mullins Jacqui Smith Sheila Wilson***

Apologies : Ruth Colrein Jackie Le Brocq Liz Webb

DJS introduced Andrew Keirl who gave an interesting insight into the background of eyecare in the UK. When the NHS was formed in 1948 eyecare was part of the NHS but the system was unable to cope so was changed to general services, and the service provided is different across the four parts of the UK with Scotland providing a very full service. There are even different systems in different parts of England and the system in Somerset in which every optician is asked to join the scheme and have training works well but despite efforts made Cornwall will not change their system. In England the sight test which determines if there are any sight defects and their remedy is not readily available as no payment will be made by the Government if no problem found. Glaucoma checks used to be done and worked well but the system is now out to tender. The minimum period between eye tests is 2 years unless necessary for clinical reasons. Sheila said that she would take the comments made to the next Umbrella group meeting. DJS thanked Andrew on behalf of the group for such an informative talk.

Minutes from meeting 28th January 2016:

The minutes were agreed as a true record.

Matters Arising :

DJS has heard nothing more from Sheryll Murray. A company has put in an application to have a Pharmacy next to Oaktree surgery if approved this would affect about 150 patients at Rosedean. The CQC asked practices if they would prefer the increase in their fees phased in over two or four years, but are not going to take any views into account.

Umbrella Group Update :

Sheila reported that she has attended two meetings the first dealt with mental health issues and the speaker was Mark Woodgate there were people from various organisations there and they asked many questions. Finance is a major issue. A Doctor in Looe is running a group for those with eating disorders. At the second meeting the Chairman of the umbrella group told the meeting that he had joined a group at Derriford which is looking at the discharge of patients and how this could be improved. GURU is a system which allows out of hours Doctors to view some parts of a patient's records, with the patient's permission, this includes some medical conditions and allergies. If the patient lacks capacity the Doctor can override the system but the surgery would be notified if the system was overridden.

Millbrook surgery is closing and patients are being told to use Cawsand.

DJS thanked Sheila for attending the meetings and for her report and mentioned that when he came to Cornwall eight years ago there were 70 GP practices in Cornwall there are now 65.

Medical Manpower:

Dr. Tamsin Lay came to Rosedean last year and has now completed and passed her training and has been taken on by Rosedean on a 6 month contract she works on a

Tuesday and Friday and alternate Wednesdays. Dr. Eleanor Gaff is in her 2nd year of training and is at Rosedean until August. Dr. Bray broke her wrist taking part in the Plymouth half marathon but is still working.

Frances is to retire on the 10th June and her job will be covered by two people, Toni Ryan will do three days a week and Katie Beavon will do two days a week. An additional dispensing receptionist has been appointed and an IT administrator will start in June. Michelle is to be deputy practice manager. Christine Diaper has retired and Caroline Gillett, who is an ex midwife, has been appointed as a receptionist.

CCG Financial Position :

The forecast at the start of the last financial year was for an under spend of half a million pounds, the actual result for the year was an overspend of £17.4 million pounds with a projected overspend for the current year of £57 million pounds.

A turnaround director has been appointed and services will be cut.

General Practice Forward View :

The Government has announced that an additional £2.4 million pounds will be put into general practice by 2020/21 and 5000 additional GP's will be in place in 5 years but this is difficult to understand as it takes 10 years to train a GP. There was a centrally funded occupational health scheme for G.P.'s who were under stress but now £56 million pounds has been allocated to help G.P.'s suffering burnout and stress.

The fees payable to the CQC have been increased but the number of visits reduced.

The misuse of emergency clinics at the surgery continues to be a problem

On-line services :

A system enabling the electronic transfer of patient records from practice to practice has been switched on today. Patients will be able to view their records and in time will be able to see repeat and acute medication and diagnoses and referrals as well as results of blood-tests. The new system will also mean that more than one person could use the same e.mail address to contact the surgery.

Provisional date of next meeting : Thursday 23rd June 2016 at 18.30