

***Rosedean House Surgery Patient Participation Group
Minutes of the meeting held on 21st. June 2012***

***Present : David Sheppard (DJS) Tony Reeves Edna Caddick Ruth
Colrein Margaret Halliwell Carol Jay Jackie Le Brocq Sheila Mullins
Jacqui Smith Vanessa Smith***

Apologies : Nick Mallard Rod McCarthy Sheila Wilson Helen Wyatt

A letter of thanks has been received from Joyce Halliday in connection with our last meeting in April and saying how very useful she had found the meeting.

Minutes of meeting held on 19th. April 2012 :

These were approved as a true record.

Matters arising :

Car parking charges : Letters were sent to the Mayor of Liskeard and the County Councillor who said that the consultation exercise on car parking charges for 2013/2014 will begin shortly and she has every sympathy with our views and our comments will be taken into account. The PPG agreed to lobby for a scheme for Rosedean patients and it was agreed that a letter would be written to the local M.P.

Surgery Staffing Changes :

Dr. Parker has completed his three months 'returner training' and passed with flying colours, he has been signed up at the practice until the end of the calendar year.

Dr. Hargadon is a senior trainer. Dr. Morris completes her training in August and has been offered a position at Rosedean she will be Dr. Smalleys replacement.

Dr. Raspa has one more year of training and will leave Rosedean in August. Dr.

Rajaan at the end of his training and will be at Rosedean for six months. Dr. Atkinson is in Canada as the official Doctor for the GB Wheelchair Rugby Team, and will be at the Paralympics, her position will be covered by locums.

Many applications received for the position of Dispensary Receptionist, six applicants were interviewed and a very good applicant has been taken on.

In the past Doctors from each practice covered Community Hospital then the PCT decided to use their own Doctors, now GP's have been asked to do it again, with the core responsibility with the practice. Oaktree providing Doctor to manage one ward. Rosedean are not involved in this.

Building Refurbishment Plans :

It is planned to carry out extensive redecoration and replacement of floor coverings. Rosedean House is a listed building and for that reason there has always been a problem with the removal of the cobbles at the entrance however following strenuous appeals to Cornwall County Council, who are now dealing with such issues, the cobbles can be removed but a row of cobbles must be left down each side to show what they looked like. Also because of the listed building status it is not possible to install a lift, but the Doctors are very willing to come downstairs to see a patient if necessary. It might be possible to install a stairlift. DJS would welcome comments and suggestions from patients. All the improvements should be completed by the end of the calendar year.

Feedback from East Cornwall-wide patient meeting :

The meeting was held on the 13th. June 2012 in the Long Room at Liskeard Public Hall. There were 16 people there from 8 different surgeries including 5 members from the PPG at Rosedean. The meeting was arranged by Councillor Derris Watson who is on various health committees in the County. Ben Mitchell from the PCT was also there. The PPG at Rosedean has been set up for the longest time, it became clear that some of the other PPG's do things very differently and do not view their role in the same way as the PPG at Rosedean do. We mentioned two issues local to Rosedean, the Pharmacy issue and car parking charges. Mrs Watson explained the rules about Pharmacies but accepted how we felt, she also took on board our comments about car parking charges. There is to be a further meeting and they would like members from each group to attend and in due course would like PPG's to be represented on the new body to be set up.

It was agreed that DJS mention informally to Mrs Watson that we would be happy for any representative from other PPG's to attend one of our meetings.

Care Quality Commission registration:

All organisations that provide care have to be registered, GP practices are the last to be registered and have to be registered by next year. A 275 page document has to be completed and the practice cannot function unless it is registered. Standards covering every aspect of the practice have to be met and an inspection should take place every 2 years.

Removal of practice boundaries update:

Three pilot areas have been set up in Manchester, Nottingham and Westminster City of London involving thirty practices. An evaluation will be made at the end of the pilot period and decisions made as to the viability of the plans. The right to a home visit or lack of it will be made clear.

At present all patient data has to be transferred manually which can take weeks if not months but a new system is being tested for instant transfer. Paper records are being kept as well as computer records

Kernow Clinical Commissioning Group update- future guest speaker :

East Cornwall was deemed to be too small to form a commissioning group so will be part of the Kernow Commissioning Group albeit as a locality in the larger group. It was agreed that the Chief Commissioning Officer be asked to come and speak at a future meeting.

AOB :

Rosedean is significantly below the County average for attendees at A& E. The PCT is charged by Derriford for each visit. Rosedean has a pro active policy in connection with bone density scanning which could be having an impact on fractures.

Dr. Stevens is heavily involved in trying to arrange the transfer of services out of Derriford to the Community Hospital.

The practice spends £1.5 million on drugs per annum and is overspent on their drugs budget, Dr Thornton is looking at ways to limit drug costs without losing efficacy.

Different drugs of the same type may be very slightly different and patients may react to them differently. Patients may receive a letter about a change of drug.

Date of next meeting : 6th. September 2012 @ 18.30