

***Rosedean House Surgery Patient Participation Group
Minutes of the meeting held on 12th December 2013***

***Present : David Sheppard (DJS) Nick Mallard Tony Reeves Jean Bailey
Jocelyn Barnard Edna Caddick Denise Doney Margaret Halliwell
Carol Jay Sheila Mullins Sheila Wilson
Ana Juett Patient and Public Involvement Support Manager
Mary Carter Research Officer (Cornwall & Plymouth)***

Apologies :

***Mike Davies Mark Thompson Ruth Colrein Judy Davies Pam Jarvis
Jackie Le Brocq Julia Lucas Jacqui Smith Jackie Thompson Liz Webb***

DJS introduced Ana Juett and Mary Carter who gave an interesting presentation on Medical Research, details of their presentation are attached to these minutes. They emphasised how keen they were to encourage people to get involved. DJS thanked them on behalf of the group

Minutes from meeting 12th September 2013 :

These were agreed as a true record.

Matters Arising :

The on-line booking system is still being made ready but has to be delivered by March 2015.

Medical Staffing :

Dr Bray has had her fourth cycle of chemotherapy and is very keen to return to work, and she may return on a phased return basis in February.

Arisa Takada a fifth year medical student will be at the surgery for six weeks.

Dr Ian Evans a GP in training has joined the practice for 20 month's, he is a Major in the Army.

Jay Rawlings is leaving the dispensary in order to help her husband in his business and an experienced dispenser has been appointed in her place and will be starting in January.

Feedback from East Cornwall PPG meeting :

Sheila Mullins gave a report on the meeting which she and Vanessa Smith had attended, At the meeting concern was expressed at the availability of information in respect of various medical conditions i.e Diabetes, heart and lung conditions and sleep apnoea. Obviously GP surgeries cannot be expected to carry leaflets about all medical conditions and the East Cornwall group would like suggestions as to how information could be passed on. Suggestions were also asked for as to how to encourage more young people to be part of PPG's. DJS commented that he had contacted the local Community College regarding the PPG but there had been no response. DJS thanked Sheila and Vanessa for attending the meeting.

Dermatology review :

Dr Stevens is a GP with a special interest in dermatology and he has qualifications in this speciality. His contract in this respect is due for renewal and he has asked for feedback as to how the service works. He works with six other practices in South East Cornwall, and a GP from those practices would refer their patient to Dr Stevens who would see them at their own practice. It is quicker for the patient to be seen and cheaper for the NHS. Several members of the group expressed their appreciation for the service provided by Dr Stevens and how reassuring it was to have someone with such a speciality at Rosedean.

Patient Survey :

The survey is well underway and if any members of the group have seen a GP recently and did not fill in a survey form DJS said that there would be forms available at the end of the meeting should anyone wish to fill one in.

NHS Choices :

This is a website with information about all G P practices, patients can make comments about their practice and the practice is then rated up to five stars.. Rosedean Surgery is five star rated. If anyone has had a good experience at Rosedean please make a comment on NHS Choices Hargadon.

It is intended that within two years all practices will have been inspected by the CQC (Care Quality Commission)

Future Speakers :

Jeanette Toy of Carers Advocacy Support would be pleased to come and give a talk to the group and it was agreed that this would be very useful.

A suggestion was also made that a speaker from Dementia Services in East Cornwall would be appreciated and this was also agreed.

AOB :

A question was asked as to the cost of the on-line repeat prescription service and it was confirmed that there is a one off fee for the service from the provider.

A member of the group also informed everyone that the pain clinic is now held at Mount Gould not Derriford.

Provisional Date of next meeting : 13th February 2014