

**Rosedean House Surgery Patient Participation Group  
Minutes of the meeting held on the 6th July 2017**

**Present : David Sheppard (DJS) Mike Davies John Goodman Nick Mallard Mark Thompson Belita Apuhamy Judy Davies Jacqueline Goodman Carol Jay Jackie Le Brocq Julia Lucas Sheila Mullins Jacqui Smith**

**Apologies : Nick Hammond Tony Reeves Jocelyn Barnard Pam Jarvis Judith Markes Liz Webb Sheila Wilson  
DJS welcomed Belita Apuhamy to the group**

**Chairman of the East Cornwall Patient Participation Umbrella Group :**

DJS introduced Nigel May who is chairman of the East Cornwall Patient Participation Umbrella Group and he told the group that he was in his second term as as chair of the umbrella group which has been in operation for 5/6 years. There are ten surgeries in East Cornwall and two have no PPG, Looe and Tamar Valley. DJS did inform the meeting that it is a contractual requirement from the NHS for surgeries to have a PPG. Different PPG'S operate in different ways some are virtual with e mail contact only, some are more organised than others. Patients are being asked to be more involved in the many changes which are happening to the NHS and the financial pressures have also made changes happen, a comment was made by a member of the group that the problem was not overspending but underfunding. The aim is to get patients out of hospital as quickly as possible and that they be helped by integrated care in the community. Surgeries could have social workers and other health professionals on which to call. Cornwall is compared to Cumbria which has similar demographics. The NHS which is such a huge and complex organisation has undergone so many changes over the years, some changes have been shelved and some such as STP'S are still in the pipeline. DJS finds the situation worrying and different now because of the manpower situation with less G.P's (Dr Hargadon, Dr Thornton and Dr Kalra started work at 6.50am on the day of the meeting and left after 6.30pm) there is a 20% reduction in the number of nurses in training perhaps because of the changes to training fees and perhaps because of all the negative publicity about the NHS. Sheila Mullins told the meeting about how helpful John Palmer the ex-Ambulance Trust paramedic now employed by Rosedean had been to her and her husband and what a good initiative it had been to employ him. DJS thanked Nigel for coming and speaking to the group.

**Minutes from meeting 11th May 2017 :**

These were agreed as a true record.

**Matters Arising :**

The 'Leg Club' initiative has moved on and hopes to go live in September at St Martins Church hall, an audit has been carried out for how much leg ulcer work is carried out in one week so that plans may be made as to how much nurse time is needed. Volunteers will help.

A member of the PPG has had a one to one IT session with Dawn.

***Group Activity Update Carol Jay :***

Carol has updated the report which she had prepared for the CQC inspection to include details of recent speakers, details of numbers attending meetings and our concerns about the closure of Bodmin Treatment Centre. Everyone was given a copy.

***111/Out of hours service :***

The Ambulance Trust who operate the 111 service at present wish to give up the contract and it has been put out to tender. The tender document says that the service needs to be integrated. From December 2017 the 111 and GP out of hours service will be operated by Vocare - Treliske Hospital - and the Community Interest Group and will be managed by Peter Stokes a dynamic gentleman who has taken the Community Interest Group forward. A suggestion was made and it was agreed to ask Peter to speak at the November meeting.

***Dispensary :***

The Dispensary is becoming busier by the day with more patients registered at Rosedean and more patients with complex issues and drug requirements. The present premises are far too small and is to be doubled in size by using the consulting room to the right of the main entrance door. The work is to be carried out over the August Bank Holiday weekend, there will be two positions one to collect medication and one to order, the TV system will advise patients when their medication is ready to be collected. The group was pleased that action is being taken promptly to solve a growing problem.

***Medical Manpower :***

The group were delighted to learn that Dr. Rajan is to be the new partner to replace Dr. Stevens who has now left the practice but has returned as a locum for a few days. Dr. Rajan will be working for four days a week at Rosedean. Dr. Daniel Stokes who is in his second year of foundation training is starting at Rosedean in August for four months.

***Mental Health Pilot Application:***

The Doctors see many patients in emergency clinics who are suffering from depression and in some cases have suicidal thoughts. It is not satisfactory to have a short appointment to deal with such difficult situations and Dr. Hargadon and DJS have prepared an application to the CCG to have a psychiatric expert available to deal with these patients, it is hoped to set up the pilot scheme until next March. DJS asked for the groups thoughts on the scheme and everyone agreed that it was an excellent idea and should benefit the patients and everyone involved.

***Future Guest Speaker :***

It was agreed to ask Jackie Pendleton Chief Operating Officer of the CCG to the September meeting and Peter Stokes to the November meeting.

***AOB :***

A member of the group passed on the thanks of her daughter for the excellent care and service she had received as a temporary resident.

***Provisional date of next meeting : Thursday 14th September 2017 @ 18.30***