

***Rosedean House Surgery Patient Participation Group
Minutes of the meeting held on the 11th May 2017***

***Present : David Sheppard (DJS) Michelle McTeran Tyler Bennetts
Mike Davies Tony Reeves Jocelyn Barnard Edna Caddick Judy Davies
Carol Jay Julia Lucas Judith Markes Sheila Mullins Jacqui Smith Liz
Webb Sheila Wilson***

***Apologies : Nick Hammond Nick Mallard Mark Thompson Belita
Apuhamy Jackie Le Brocq***

Community Services – Roz Collins :

DJS introduced Roz Collins who is the manager for Community Services in the East of the County covering an area from Launceston to Saltash and Torpoint and Liskeard and Looe. The team includes the District Nurses, Respiratory team, Cardiac team and the Community Matron who now all work much more closely together than in the past and see themselves as one integrated team. They provide active and chronic disease management, educational support, help and support to keep people at home, support the frail and supply equipment for use at home.

The District Nurses are on call until 10 pm seven days a week. The Community Matron deals with a complex range of conditions and provides help for those leaving hospital. The Early Intervention Service works closely with G.P.'s and operate over seven days. The Respiratory team help manage patients with COPD. The Cardiac team deliver cardiac rehabilitation and support and advice. Palliative care nurses focus on patients and families with non curative conditions providing emotional support as well as medical help. The Community Physiotherapy team will visit patients in their home to provide help with movement.

Roz is involved in a scheme with Volunteer Cornwall to set up a 'Leg Club'. It is hoped that this will be launched in July and patients will be encouraged to come to a central venue where leg ulcers will be dressed and there will be opportunities for interaction with other people who have similar problems. Research has shown that recovery is much improved and further problems less frequent if patients come together rather than be treated individually in their own homes.

Some members of the group have had personal experience of many of the community services and praised the quality of care and help provided.

DJS thanked Roz on behalf of the group for such an informative talk.

Minutes from meeting 23rd March 2017 :

These were agreed as a true record.

Matters Arising :

Dawn is very happy to do training sessions and if anyone wishes to be a 'guinea pig' to try a session please contact her. There have been no further developments about Bodmin treatment centre. The system with John Palmer the Paramedic is still evolving.

Umbrella Group Update :

A copy of the report by Jacqui Smith is attached to these minutes. DJS thanked her on behalf of the group for attending the meetings.

CQC Insight Report :

The CQC have gathered all the available information on eleven indicators of performance and of the eleven Rosedean was comparable with other practices on eight of the indicators and on the remaining three the variation was positive. (a copy of the insight report is attached to these minutes)

Kernow CCG £30m challenge :

The CCG is not in a good place financially with a large overspend. A new turnaround Director has been appointed who has some radical ideas and is very active. He has issued a challenge to practices on cutting costs on prescribing, non elective care and elective care and if Cornwall is able to show a reduction practices could share in any savings.

Practice Representation at locality commissioning meetings :

Dr Stevens has been the practice representative at locality commissioning meetings but as we are aware, sadly, he is to leave Rosedean in June and Dr Atkinson will now attend the meetings. DJS was asked to give the thanks and good wishes of the group to Dr Stevens as he leaves Rosedean.

Medical Manpower :

Dr Buzcek will leave Rosedean in August. Two new registrars will be joining Dr Jes Dellano who is in her final year of GP training and Dr Lorna Ellwood who is in her second year. Dr Thornton will be trainer for the final year trainee and Dr Atkinson for the second year trainee.

AOB :

Mr Nigel May who is chairman of the umbrella group has expressed an interest in coming to one of our meetings and it was agreed that he should be asked to the July meeting. It was also agreed to ask Dr Giles Richards who is a consultant psychiatrist for the elderly to speak at the September meeting.

Provisional date of next meeting : Thursday 6th July 2017 @ 18.30