

***Rosedean House Surgery Patient Participation Group
Minutes of the meeting held on the 23rd July 2015***

***Present : David Sheppard (DJS) Mike Davies John Goodman Nick
Mallard Tony Reeves Jocelyn Barnard Ruth Colrein Judy Davies
Denise Doney Jacqueline Goodman Carol Jay Jackie Le Brocq Julia
Lucas Sheila Mullins Vanessa Smith***

***Apologies : Mike Habbeshaw Robin Hall Nick Hammond Edna
Caddick Pam Jarvis Sheila Wilson Liz Webb***

DJS welcomed Rachael Williams who is a specialist respiratory physiotherapist in a team set up two years ago in East Cornwall to help those with acute lung conditions such as COPD.

There are two respiratory nurses, a part time respiratory occupational therapist and a speech and language therapist. Referrals are made by G.P.s and hospitals. Meetings are held locally at Dobwalls Memorial Hall and there have been major improvements in patients conditions due to the help and advice given regarding the correct way to breathe and remove phlegm. Hospital admissions for respiratory problems, which accounted for 80% of admissions to Derriford during the black alert, have been reduced with the aid of the help given by the respiratory team. A member of the team will visit patients at home and clinics are run to help those with asthma and those who use oxygen. The British Lung Foundation website has information about self help groups and other help available. DJS thanked Rachael for such an interesting and enthusiastic talk.

Minutes from meeting 21st May 2015 :

The minutes were agreed as a true record.

Matters Arising:

The walking group have now been on three walks and the next planned walk is around Siblyback Lake.

Derriford hospital have produced a recovery plan for the future but shortages of staff and long term vacancies are having a huge impact on test results being produced.

Millbrook surgery is continuing under a one year contract with Devon Doctors, Dr Scaglioni who previously owned the business is now working as a locum.

Devon Doctors who run the out of hour's service for Devon are now part provider of the out of hours service for Cornwall.

PPG Umbrella Group update:

Unfortunately the arranged speaker on mental health issues was unable to attend the meeting. Paula Bland spoke about the Living Well project which has funding until December and would appreciate more volunteers. Rosedean PPG recently had a speaker about Living Well and felt it was a very useful service. The umbrella group have expressed disappointment with Healthwatch. Sheila said how fortunate we are to have DJS keeping us updated with things happening both in the practice and in the wider NHS, not all groups have the involvement of Doctors and staff as we have. DJS again reminded us that it is our group and he would be happy to stand down but everyone was more than happy with things as they are. The vice chairman of the umbrella group is standing down following a bereavement.

DJS thanked Sheila for attending the meetings.

Peninsula Community Health :

Peninsula Community Health who deliver many community services in Cornwall and run the local hospitals have announced that they will not be renewing their contract from 31st March 2016, a tender will be drawn up but the time scale is short which is very worrying.

7day/week GP services :

There are no plans in place at present to operate eight until eight seven days a week, there is a severe shortage of G.P.'s.

New clinical staffing :

Dr Evans has been recalled by the army unexpectedly. Dr Gogh who is in his final stages of GP training is joining the practice full time for the next twelve months. Dr Angelina Mayer is coming to Rosedean for four months from August. A medical student is starting in October.

Sadly Tom the I.T. administrator at Rosedean is leaving on the 19th August as he has obtained a job as deputy practice manager at a practice in Bristol, he dealt with I.T. and the management of the building and was a huge help to DJS. A replacement has been appointed to deal with I.T.

There are now three Doctors running the Monday morning emergency clinics because of the pressure on the out of hours service at the weekend.

AOB :

Invitation received from Oaktree Surgery to a meeting which has been arranged to discuss commissioning services with Paula Bland and Anita Cornelius who is the new locality manager for the Community hospital. There will be a Q & A session at the end of the meeting which is to be held on the 23rd September at 3PM at Oaktree and Sheila Mullins agreed to attend.

The referral service is under great pressure at present due to an IT problem at the referral management centre. There is supposed to be an 18 week period between referral and treatment but this is not always happening at present partly due to an upgrade to the computer system which did not go well and resulted in a backlog of 7000 referrals. Emergency measures were put in place and the backlog is being worked through.

Guest Speaker for next meeting :

It was agreed to ask Lesley Hickman who is the Devon & Cornwall manager for the CQC inspectors to address the group.

Provisional date of next meeting : Thursday 24th September 2015 @ 18.30.