

***Rosedean House Surgery Patient Participation Group
Minutes of the meeting held on the 26th November 2015***

***Present : David Sheppard (DJS) Nick Hammond Tony Reeves Jocelyn
Barnard Edna Caddick Pam Jarvis Carol Jay Julia Lucas Judith
Markes Sheila Mullins Liz Webb***

***Apologies : Nick Mallard Robin Hall Mark Thompson Ruth Colrein
Jackie Le Brocq Jacqui Smith Vanessa Smith***

DJS welcomed Dr Csaba Gogh (GP Specialist Trainee) who joined Rosedean in August for the final part of his GP training. Dr Gogh was born in Hungary and studied medicine there before coming to England in 1968, The training in both countries is different but equally demanding. Dr Gogh undertook various specialist training at Derriford hospital including neurosurgery and ear nose and throat. He also spent some time in the medical admissions unit which was very challenging but informative and rewarding. Rosedean has an excellent reputation for training and he felt that it was taken very seriously at the practice and he was confident that he would learn a great deal and be well treated. Dr Gogh told us that he enjoys problem solving and very much enjoys contact with patients. The training to become a Doctor can take 10 years which consists of 5 years at medical school and five years in hospitals and GP surgeries, he is continually assessed and is assessed yearly by the medical school. Dr Hargadon, Dr Atkinson and Dr Stevens are GP trainers who regularly assess trainees and in turn are regularly assessed themselves. The practice had to formally apply to become a training practice and is also regularly assessed.

DJS thanked Dr Gogh for giving such an insight into his background and motivation.

Minutes from meeting 24th September 2015:

The minutes were agreed as a true record.

Matters Arising :

There has been another upgrade to the referral service but unfortunately the service is worse than it was before.

Day Lewis are moving into the building next door to Rosedean but probably not until the summer. The meeting with Sheryll Murray will take place after Christmas.

Umbrella Group Update :

Sheila reported that the Umbrella Group is to have closer links with Healthwatch, the Living Well project is to continue to receive funding and St Barnabas Hospital in Saltash is reopening. At the last meeting the speaker was a consultant Psychiatrist who was somewhat limited in his approach to the subject. There are only 54 beds in the whole of Cornwall for mental health patients which is not adequate. It is not easy to obtain a blue badge for dementia sufferers even though they cannot be left alone. DJS thanked Sheila for attending the meeting.

CQC Report :

The report consisted of 21 pages and has now been published on the CQC website. There were 30 criteria to be marked and Rosedean received 9 outstanding and 21 good markings. No areas for improvement were identified. Everyone at the practice should be congratulated on such a wonderful outcome.

Community Services :

Peninsula Community Health are giving up the contract on the 31st March 2016 and the contract will be taken on by Kernow Community Interest Group, it is anticipated

that there will be few changes for the first three months then changes will happen. DJS is both pleased and excited at this outcome.

Clinical Staffing :

New medical student is to start on the 30th. November for six weeks. Dr Meyer (Foundation year two) has left after her four months. Eleanor Gaff is joining for six months in April , she is in her second year of GP training.

Annual Patient Survey :

The patient survey is about to be launched using nationally approved survey format from Cambridge University, the survey this time will focus on contact with surgery, appointment making, hours of opening and the consultation experience. Fifty survey's for each GP at the practice.

Kernow CCG communications :

Information is sent to DJS and he is happy to e.mail this on and if anyone is interested please let DJS know.

AOB :

NICE is looking for lay and community members in four different areas with deadlines for applications being in December and DJS asked anyone interested to see him for more details.

A Locality Meeting has been held with GP's and Practice Managers from eleven practices in East Cornwall, discussions on working more closely together took place, Rosedean could not offer 7 day a week 8 to 8 opening, there are not enough GP's even if there was enough money. DJS and Rosedean are the lead practice and will be budget holders if money applied for comes through.

The speaker at the next meeting will be a GP from Rosedean on end of life care.

Provisional date of next meeting : Thursday 28th January 2016 at 18.30