

***Rosedean House Surgery Patient Participation Group
Minutes of the meeting held on the 21st May 2015***

***Present: David Sheppard (DJS) John Goodman Mike Habbeshaw
Nick Hammond Tony Reeves Mark Thompson Ruth Colrein Denise
Doney Pam Jarvis Carol Jay Sheila Mullins Vanessa Smith Liz Webb***

***Apologies : Jackie Le Brocq Jacqueline Goodman Julia Lucas Sheila
Wilson***

DJS welcomed Julie Witton from Boots pharmacy in Liskeard , she had studied for four years to become qualified and starting her career with Boots she subsequently joined the army as a pharmacist before rejoining Boots.

Boots have a contract with NHS England to dispense prescriptions and appliances, to dispense repeat prescriptions and to give health care advice. They are paid per item on each prescription and are paid on a monthly basis. A checking technician checks all prescriptions to ensure all items are safe to be used together. The pharmacist is able to supply urgent repeat prescriptions and up to three day's antibiotics and operates a minor ailments scheme as well as supplying emergency contraceptive help when necessary. Boots operates a needle exchange scheme, and give advice regarding alcohol addiction The pharmacist is able to give advice and guidance regarding many health issues thereby easing the pressure on GP's Julie goes into care homes two days per week to check medication and its issue and is a trained Macmillan Cancer Support pharmacist and is involved in supporting those with long term conditions to try and help reduce the workload on hospitals and Doctor's .

DJS thanked Julie on behalf of the group.

Minutes from meeting 19th March 2015 :

The minutes were agreed as a true record

Matters Arising :

Living Well concept is still going well uptake now 50% of those invited.

The GP led urgent care service at Liskeard Community hospital will now continue until the end of June.

The Care Quality Commission have inspected all but two of the eleven practices in East Cornwall, Oak Tree was not inspected because the inspector was ill and Rosedean has also not been inspected. The inspection will probably not now take place until October. It will take three years to inspect all the practices in England, 86% of those inspected have been rated as good or outstanding.

Walking Group :

Fifteen people have expressed an interest in the Walking Group and three people have expressed an interest in being leaders of the group, Dr Piper will be involved in the group.

PPG Umbrella Group Update :

The speaker at the last meeting was Kate Lock Chief Operating Officer of Cornwall out of hours service, the new system started at midnight on the 1st. June and will operate from 6.30pm until 8am and at weekends. The new system is non profit making and the chair of the board of the new group is Kathy Appleby.

All G.P.s in Cornwall were approached to be on the list even if only to do one shift each month and 100 Doctors have been appointed so far. The Doctors will be based at

central locations and 5 more larger bases are being sought down the spine of Cornwall. Patients needing help will still phone 111 and 50% of calls are dealt with on the phone.

The Living Well project is now being funded until September and hopefully then until the new year. The Chairman of the umbrella group went as part of the inspection team which recently inspected Derriford Hospital he was impressed with the staff and how they worked.

Millbrook Surgery :

Dr Scaglioni who owns the business and employs one GP has given notice to NHS England that he intends to hand back his contract, there are 2200 patients registered with the practice.

Derriford Hospital capacity issues :

Derriford hospital is struggling to cope with demand and do not have capacity to meet demand in many specialties including Neurosurgery, ENT, Plastic Surgery, Dermatology and Orthopaedics,. The hospital is fined if it fails to hit a target of 90% of patients being treated within 18 weeks of referral. Talks are taking place with Nuffield and the Bodmin Treatment Centre to ascertain if they could help the situation. The Kernow Clinical Commissioning Group had a small surplus at the end of the financial year but an overspend is projected for this financial year.

New Clinical Staffing :

.Dr Morris has returned to Rosedean to do some locum shifts. Dr. Csaba Gogh a final year registrar will be joining Rosedean in August 2015 for 12 months and Dr Angelica Afshari-Mehr will be joining at the same time for a 4 month training placement as a Foundation Year 2 Doctor.

Guest Speaker for next meeting :

DJS suggested Leslie Hickman who is the CQC manager for Devon & Cornwall and Rachel Williams who is a clinical specialist in respiratory physiotherapy and it was agreed that DJS will make contact with them both to see who might be available to speak to the group.

AOB :

111 Service : The Ambulance Trust have given notice that they will not be running the service from April next year.

Expert Patient Programme is free for people with long term conditions and helps them to manage their condition.

Provisional date of next meeting ; Thursday 23rd July 2015 @ 18.30 .